STAMFORD, August 5, 2019 – Maisam Nouh, who started her career at The Ferguson Library as a teen volunteer 19 years ago, has been promoted to the position of Information Technology Supervisor.

While still in high school, Maisam became the library’s first teen tech, and was instrumental in The Ferguson’s project to digitize the Stamford Advocate. She worked part-time in the library’s circulation department while attending UConn Stamford, and after graduation came to work full-time in the library’s Information Services Department. She earned her Master of Information and Library Science in 2013.

In her role as Information Technology Supervisor, Maisam oversees The Ferguson’s ILS catalog software system, network security, self check-out equipment, and website. She is responsible for coordinating the work of system application vendors, and also supervises technology for the Linked Libraries program, a partnership with the Stamford Public Schools that delivers library materials directly to students.

“We are delighted that Maisam has chosen to grow her career with The Ferguson,” said Alice Knapp, President of The Ferguson Library. “She has tremendous energy and a keen eye for emerging trends in technology that will keep us in the forefront of library service and security.”

In addition to her ongoing duties, Maisam led a recent project to update the A/V systems at The Ferguson’s Harry Bennett Branch and Main Library Technology Center. Future projects include
upgrading the library’s WIFI system and spearheading an initiative to bring high speed internet to library branches in the spring of 2020.

Outside the library, Maisam serves on the Education Advisory Committee of the Connecticut Education Network (the library’s internet provider), and is the Co-Coordinator of the Innovative Users Group Idea Lab. She also serves on the board of the Stamford History Center. Maisam is fluent in Arabic and lives in Stamford with her two children.

The Ferguson Library is Stamford’s public library system, consisting of the Main Library, DiMattia Building; the Harry Bennett Branch; the Weed Memorial & Hollander Branch; the South End Branch and a traveling Bookmobile. It provides free and equal access to information, ideas, books and technology to educate, engage and enrich the Stamford community.